



Rebels and Redcoats FAQ Sheet

Q: When, and where should we pay for the Rebels & Redcoats program?

A: Payment via card or check is due on or before the day of the field trip. Payment for the program will be processed by the site that worked to organize your visit. (For example: if you worked with the staff of The Powder Magazine to organize your visit, then checks should be made payable to that site or credit card payment would be made there)

Q: We have a large group taking part in the R&R program. What is the best way to divide them into the three smaller groups?

A: We find that it is best to keep students with their core / homeroom class if possible. Obviously, teachers are more familiar with their own students. This may not be possible, but it is always best to have students pre-assigned to a group prior to arrival and for each group to have an appropriate number of staff/chaperones present to assist with logistics and safety.

Q: Where does the R&R program start and how will the groups travel from site to site?

A: The Rebels & Redcoats program always begins at the Old Exchange Building, located at 122 East Bay St. After an overview, students will organize into three groups and each of these will be led by a guide to the three historic sites

Q: How should buses enter the city and where should we offload the buses once we arrive at the Old Exchange Building?

A: Please make sure to speak to your bus drivers before you leave and provide them copies of the map that was sent via email. It is VERY important that the buses travel south on Meeting Street, turn left onto Broad Street and then turn left onto East Bay Street to align the buses safely and properly for unloading, and to prepare for parking.

This loading zone is located just to the north of the Old Exchange Building on East Bay Street and is indicated clearly on the map. Failure to follow this map could lead to delays and/ or an unsafe unloading situation for students.

Q: Where should our buses park?

A: Typically, we recommend parking buses in the commercial zone located behind the US Customs House along Concord Street. This site is indicated on the map that will be provided via email. Apply for parking passes in advance by contacting the City of Charleston Tourism Management department. That office may be contacted by via phone at 843-724-7311. It is important to note that without these passes, buses could be fined up to \$1,000 by the city's parking enforcement.

Q: Where are restrooms located?

A: Public restrooms are located within city/county parking garages (Cumberland St, East Bay St.) and on the top floor of the Old Exchange Building. Restroom usage by the entire group can cause significant delays and is best avoided if possible.

Q: What is the best place for a picnic lunch?

A: Waterfront Park is located few blocks east of the Old Exchange Building. White Point Gardens (aka Battery Park) is also a nice spot but a longer walk, located several blocks to the south.

Q: What should students bring for lunch?

A: Boxed lunches (sandwiches, chips, apple, etc) generally work best for field trip day. Because of the length of the program, it is best to plan for a late lunch. You may choose for students to have a snack on the buses before the program begins. Students should also bring water with them.

Q: What happens if my group arrives late?

A: Generally, this depends on how far the group is behind schedule. If the group is only a bit late, minor modifications to the program may be necessary. However, the later the start, the more content will have to be cut. If the group is very late this can include entire sections, such as the dungeon under the Exchange, or even entire sites being cut for time. We will work with you on modifications.